

Privacy Policy

Last revised March 9, 2019.

Thank you for visiting The Emotional Comfort® Company web site.

This Privacy Policy has been created by The Emotional Comfort® Company LLC (hereinafter "Company", and "We")

We respect your right to privacy. We do not currently trade, sell or rent personal information collected about you to third parties. Please read the Privacy Policy outlined below that explains how we will and will not use the information you provide. By using or accessing this website, you signify your acknowledgment and assent to the Privacy Policy. If you do not agree to this policy, please do not use this website. Please note that we can revise this policy at any time by updating this posting, and your use after such change signifies your acceptance of the changed terms.

What information does The Emotional Comfort® Company collect and how do we use this information?

We may request personal information from you for processing orders and shipping products. This may include your name, address, e-mail address, telephone number, etc., as well as information related to customer satisfaction surveys, customer purchasing habits or other purchasing information.

Our web site allows you to contact us directly with questions or comments regarding our products. We also maintain data files to ensure that we quickly resolve customer comments or questions and implement improvements based on those comments.

In an effort to continually improve our products, we may use personal information to conduct market research and on-line surveys. This may involve contacting recent and/or past web-site visitors who have provided personal information to Company. Our web servers may automatically monitor the number of visitors, the average time spent on the site, the popularity of our web-sites, and any programming errors or failures on any of our web-sites in order to determine the effectiveness of Company web-site and to make improvements to the website.

Does The Emotional Comfort® Company share your information with other third parties?

We do not currently share your e-mail address or personal information with any other parties without your prior consent. We may share aggregate data about our sales, customers, traffic patterns, and other related site information with respectable third parties. None of this data is related to any individual's name without their consent.

Does The Emotional Comfort® Company use cookies?

Company's web site uses "cookie" technology to collect Shopping Cart product information. This information is only stored during the actual shopping session. Company stores all personal information in a secure database. Company also uses temporary cookies to store "session"

information while you are shopping online. This temporary information is always removed from memory as soon as you leave our Web site.

Does The Emotional Comfort® Company have any special privacy policies with respect to children?

We encourage parents and guardians to monitor and participate in their children's online activities. No information should be submitted to this site by users under 13 years of age, and users under 13 years old are not allowed to register for newsletters, clubs, discussion groups or other activities. Where appropriate, we may ask you to indicate your age to verify compliance with these policies. We do not knowingly collect information from our guests under 13 years of age or provide any personally identifying information from such guests to any third party for any reason whatsoever. We do not allow guests known to be under 13 years of age to receive direct marketing communications from us or from third parties.

How do I stop The Emotional Comfort® Company from contacting me via e-mail in the future?

All emails that we send to our customers who have voluntarily provided us with their email address include a simple and straight forward way to "opt out" of receiving future emails.

What is the policy regarding The Emotional Comfort® Company's ownership of information?

All opinions, ideas, suggestions, and other feedback submitted to our web-sites may be used by Company without any restriction and free of charge, and nothing contained in this policy shall limit or otherwise affect this. There may be instances where we request or permit the submission of your opinions/ideas. In such instances you will be required to agree to the terms of a Company prepared agreement related to the provision of such information prior to its submission.

What about The Emotional Comfort® Company's links to other sites?

We may add links to third party sites. Because such linked sites are not under the control of Company, we are not responsible for the accuracy or reliability of any information, data, opinions, advice or statements contained on any such linked sites. Access to any other Internet site linked to this website is at your own risk. We have not reviewed all of the sites linked to the website. We provide these links merely as a convenience and the inclusion of such links does not imply an endorsement by Company of such third party sites or any goods or services offered by such third parties.

Will this Privacy Policy change?

We may change this policy from time to time without notice to better serve you, so please review this policy periodically.